

## **Team Select Holdings, LLC-NOTICE OF SECURITY INCIDENT**

Team Select Holdings, LLC and its affiliated entities (“Team Select”) is providing notice of an event that occurred at one of our third-party vendors, Doctor Alliance, which may have affected the privacy of certain information. Team Select utilizes Doctor Alliance’s document management platform to facilitate physicians’ signatures on physician orders and notes. This event did not impact any Team Select systems or infrastructure.

On or about January 11, 2026, Doctor Alliance notified Team Select of a data security incident that potentially impacted its customers, including Team Select. Doctor Alliance’s investigation determined that unauthorized access to the document management platform occurred during November 4, 2025, to November 6, 2025, and November 14, 2025, to November 17, 2025. On February 2, 2026, Doctor Alliance provided Team Select the Team Select information that may have been subject to unauthorized access by the party that compromised Doctor Alliance’s platform. Accordingly, we then conducted a detailed review of the information and to whom it related, and on March 5, 2026, Team Select completed the review.

The information that may have been stored in the Doctor Alliance platform and potentially accessed by this unauthorized party may include an individual’s name, Social Security number, date of birth, address, phone number, gender, medical record number, dates of care, Medicare or Medicaid ID, diagnoses, medications, treatment information, physician information, and/or home health provider information may have been stored in the Doctor Alliance platform and may have been accessed.

Team Select takes the protection of information within our care very seriously. As part of our ongoing commitment to information security, we are reviewing existing policies and procedures with our third-party vendors and are working to evaluate additional measures to further protect against similar events moving forward. We also reported the event to appropriate state and federal regulators.

If you believe you are potentially impacted by this incident or have additional questions, you may call Team Select’s dedicated assistance line at **855-896-4449**, toll-free Monday through Friday, 8:00 am – 8:00 pm Central Time (excluding U.S. holidays) You may also write to Team Select Holdings at 2999 North 44<sup>th</sup> Street, Suite 100, Phoenix, AZ, 85018.

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and explanations of benefits and monitoring your free credit reports for suspicious activity and errors. We also encourage you to review the information contained in the enclosed *Steps You Can Take to Protect Personal Information*

## STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

### Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/data-breach-help">https://www.transunion.com/data-breach-help</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

### Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.