

## DISCRIMINATION IS AGAINST THE LAW.

Team Select Home Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Team Select Home Care does not exclude people or treat them differently because of race, color, national origin, age, disabilities, or sex.

Team Select Home Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, SmartCare telehealth with language services.
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters, SmartCare telehealth with translation services, and information written in other languages.

If you need these services, contact the Administrator/Director through your local agency or the Compliance Officer.

If you believe that Team Select Home Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Susan Valocchi, Compliance Officer  
2999 N. 44th Street, Suite 100  
Phoenix, AZ 85018  
Phone: (602) 288-4059  
Fax: 602-253-5656  
[svalocchi@tshc.com](mailto:svalocchi@tshc.com)  
Hotline: 877-856-9107

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the above Civil Rights Coordinators are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington D.C., 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.

## LANGUAGE **ASSISTANCE SERVICES**

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-602-382-8500.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-602-382-8500.

Chinese: 1-602-382-8500

Korean: . 1-602-382-8500 .

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-602-382-8500.

Amharic: 1-602-382-8500

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.  
Rufnummer: 1-602-382-8500.

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-602-382-8500.

Nepali: 1-602-382-8500

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-602-382-8500.

Japanese: 1-602-382-8500

Bassa (Kru): Dè nìà k dyé é gbo: j ké m[ à s ` -wù ù-po-ny `]j ní, nìí, à wu u kà kò ò po po ` ìn m gbo kpáa. á 1-602-382-8500

Ibo: Ige nti: O buru na asu Ibo asusu, enyemaka diri gi site na call 1-602-382-8500.

Yoruba: AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-602-382-8500.

Assyrian: 1-602-382-8500 .

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-602-382-8500.

Arabic:

1-602-382-8500

:

Persian (Farsi):

:

1-602-382-8500 (TTY: 1-602-382-8500)

Thai:

:

1-602-382-8500.

Navajo: D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jiiik'eh, 47 n1 h0l=, koj8' h0d77lnih 1-602-382-8500.

Cushite (Oromo): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-602-382-8500.

Urdu:

:

1-602-382-8500.

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-602-382-8500.

Cherokee: Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call 1 – 602-382-8500

Lao:

:

1-602-382-8500.